



JD SPORTS Malaysia Customer Return Form

Please fill up below, print out and attached with your return products

Name *

First Name Last Name

Email *

example@example.com

Phone Number *

01x Phone Number

Order Number: (99xxxxxxx) *

Order Date



Month Day Year

Products Returned

Article Code	Description	Size	Reason Code
1			
2			
3			
4			

Reason Codes

1. No longer wanted/Unsuitable
2. Wrong Size(s)
3. Wrong item(s) received
4. Did not match desc/image
5. Missing item(s)
6. Mismatched item(s)
7. Faulty/Damaged
8. Late arrival
9. Other

Returns accepted if within 30 days of receipt only on items that are unworn, unaltered, unwashed and in sellable condition. **Bikini, Undergarment, Swimwear, Socks and SportBras** are not allowed to be returned due to hygiene purposes. If the item is faulty, please accept our apologies.

To resolve this, please contact our Customer Care Team via email/phone at customercare@jdsports.my OR +6015-48770606

For more information regarding return policy, please refer to JD MY RETURN.

RETURN ADDRESS:

LF Logistics Services (M) Sdn Bhd (JD Sports Return)
Lot 22202, Jalan Gambus 33/4, Seksyen33, 40400 Shah Alam, Selangor, Malaysia

CUSTOMER REFUND REQUEST: KIOSK REFUND ONLY

Refund Request *

- Full
- Partial

Amount Paid *

Card/Debitcard Information (credit card refund only)

Card Holder Name *

Card Number

Expiry Date

CASH Transaction (cash refund only)

I acknowledge receipt of the amount refunded mention above was accurate *

- YES
- NO

Customer Signature

Date



Month Day Year